

P O Box 614
Somerset West
7129

31 August 2006

M.E.T.S
31 Canal Road
Woodlands Park
WETTON
7780

Dear Mr Jacobs

I am writing to thank you most sincerely for the first-class service I received from your M.E.T.S ambulance team last week on Friday, 25th August 2006.


I was contacted by Glen from your team and informed that was son was injured in a hockey match and that he was taking him to Claremont Private Hospital. As I am new to the Western Cape, Glen directed me from Stellenbosh to the hospital and gave my husband and I regular updates regarding my sons condition. When we arrived at the hospital he was there to meet us and directed us to my son. Thankfully my son only suffered bruising to his ribs from the impact of the hockey ball, no serious injuries where detected and he is recovering well.

I was pleasantly surprised to receive a call from a young lady that formed part of the team on Sunday 27th August, enquiring about my son's condition. How wonderful it is to know that your ambulance staff is so caring and compassionate.

Finally, I would like you to pass on our sincere appreciation and compliments to Glen and his team for his efficient service and the concerned and thoughtful way he took care of our son, Keiron. Well done Glen!

We wish you all the very best for the future.

Kindest regards


Errol & Caroline Ritson

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